

Mariposa Folk Festival

Ticket Purchase Terms and Conditions

With the sole exception of the festival being cancelled by the Festival, all sales are final. The event will proceed rain or shine.

No refunds will be provided to patrons whose personal circumstances have changed for whatever reason and who can no longer attend the festival. Patrons are encouraged to take advantage of the many electronic media outlets which deal in the resale of event tickets.

No refunds will be provided to patrons expelled from the festival.

Festival performers are subject to change and cancellation at any time without notice or compensation. No refunds will be provided if one or more announced festival performers cancel or are unable to appear.

If the whole festival is cancelled in its entirety due to a Force Majeure event (for example, an act of God, pandemic, terrorism, strike or other labour disruption, court order, severe weather threatening the safety of festival attendees, or similar unexpected events beyond the reasonable control of the Festival), the Festival will offer full refunds of the face value paid for the tickets with the deduction of the service charges if the provider chooses to retain them. Patrons will also be offered the option of exchanging their tickets for the next year's festival, or of treating the price paid for their ticket as a charitable donation to the Festival, for which a charitable receipt would be available. The Festival will not be liable for travel, accommodation, or other expenses that a patron may incur in connection with a cancelled event.

If only a portion of the festival is cancelled due to a Force Majeure event, no refunds will be provided to patrons, unless the Festival exercises its discretion in determining whether or not to authorise partial refunds, as well as the conditions governing such refunds, if applicable, taking into consideration the extent and nature of the partial cancellation.

If a patron purchases tickets for the festival, the patron is deemed to have accepted the foregoing terms and conditions regarding the Festival's refunds policy.

Approved – January 23, 2020

Revised April 15, 2020

Revised May 2023

Revised September 2024

Review: Every three years